



DEQ

LOUISIANA

NATURAL DISASTER AND CATASTROPHIC EVENT

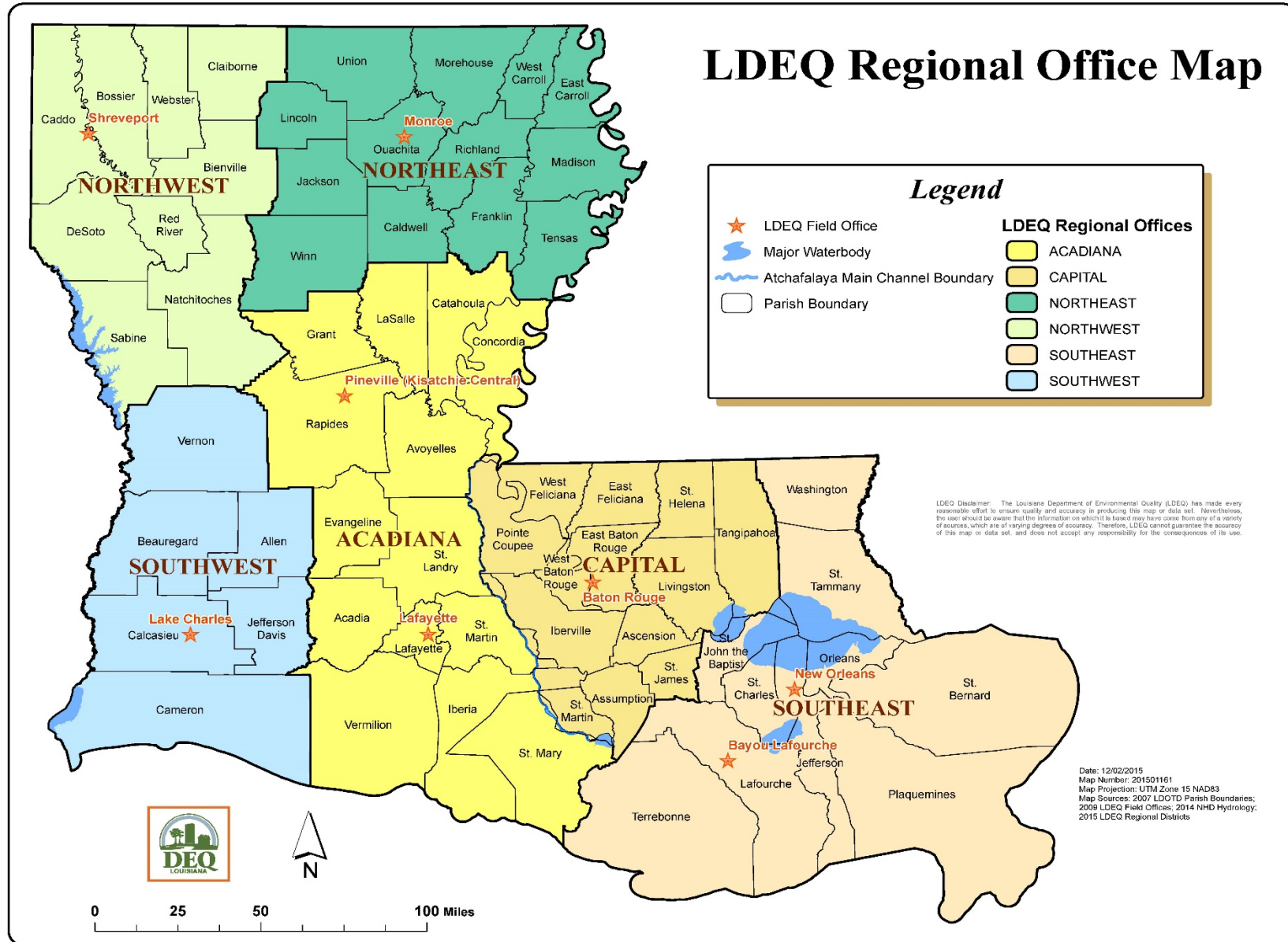
PARISH RESOURCE BOOK

2022

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LDEQ Regional Office Map





Parish Liaison Contact List



Office		Contact	Contact Number
ARO	Acadia	Alyssa Auzenne	337-262-5581
ARO	Evangeline	Alyssa Auzenne	337-262-5581
ARO	Iberia	Alyssa Auzenne	337-262-5581
ARO	Lafayette	Alyssa Auzenne	337-262-5581
ARO	St. Martin	Alyssa Auzenne	337-262-5581
ARO	St. Mary	Alyssa Auzenne	337-262-5581
ARO	Vermilion	Alyssa Auzenne	337-262-5581
ARO	St. Landry	Perry Fontenot	225-262-5591
CRO	East Baton Rouge	Marissa Jimenez	225-219-3963
CRO	East Feliciana	Marissa Jimenez	225-219-3963
CRO	Iberville	Marissa Jimenez	225-219-3963
CRO	Pointe Coupee	Marissa Jimenez	225-219-3963
CRO	West Baton Rouge	Marissa Jimenez	225-219-3963
CRO	West Feliciana	Marissa Jimenez	225-219-3963
CRO	Ascension	Linda Piper	225-219-3954
CRO	Assumption	Linda Piper	225-219-3954
CRO	Livingston	Linda Piper	225-219-3954
CRO	St. Helena	Linda Piper	225-219-3954
CRO	St. James	Linda Piper	225-219-3954
KCRO	Avoyelles	Perry Fontenot	337-262-5591
KCRO	Catahoula	Perry Fontenot	337-262-5591
KCRO	Concordia	Perry Fontenot	337-262-5591
KCRO	Grant	Perry Fontenot	337-262-5591
KCRO	LaSalle	Perry Fontenot	337-262-5591
KCRO	Rapides	Perry Fontenot	337-262-5591
KCRO	Winn	Jay Glorioso	318-362-5443
NERO	Bienville	Jay Glorioso	318-362-5443
NERO	Caldwell	Jay Glorioso	318-362-5443
NERO	Claiborne	Jay Glorioso	318-362-5443
NERO	Jackson	Jay Glorioso	318-362-5443
NERO	Lincoln	Jay Glorioso	318-362-5443

Office	Parish	Contact	Contact Number
NERO	Morehouse	Jay Glorioso	318-362-5443
NERO	Union	Jay Glorioso	318-362-5443
NERO	Webster	Jay Glorioso	318-362-5443
NERO	East Carroll	Faith Stephens	318-362-5429
NERO	Franklin	Faith Stephens	318-362-5429
NERO	Madison	Faith Stephens	318-362-5429
NERO	Ouachita	Faith Stephens	318-362-5429
NERO	Richland	Faith Stephens	318-362-5429
NERO	Tensas	Faith Stephens	318-362-5429
NERO	West Carroll	Faith Stephens	318-362-5429
NWRO	De Soto	Amie Gregory	318-676-7640
NWRO	Natchitoches	Amie Gregory	318-676-7640
NWRO	Red River	Amie Gregory	318-676-7640
NWRO	Sabine	Amie Gregory	318-676-7640
NWRO	Bossier	Jay Glorioso	318-362-5443
NWRO	Caddo	Jay Glorioso	318-362-5443
SERO	Orleans	Kurt Wilson	504-736-7767
SERO	St. Bernard	Kurt Wilson	504-736-7767
SERO	St. Charles	Kurt Wilson	504-736-7767
SERO	Terrebonne	Kurt Wilson	504-736-7767
SERO	Jefferson	Mike Daniels	225-219-0301
SERO	Lafourche	Mike Daniels	225-219-0301
SERO	Plaquemines	Mike Daniels	225-219-0301
SERO	St. John	Mike Daniels	225-219-0301
SERO	St. Tammany	Kevin Cousins	504-736-7753
SERO	Tangipahoa	Kevin Cousins	504-736-7753
SERO	Washington	Kevin Cousins	504-736-7753
SWRO	Allen	Ella Barbe	337-491-2723
SWRO	Cameron	Ella Barbe	337-491-2723
SWRO	Jefferson Davis	Ella Barbe	337-491-2723
SWRO	Beauregard	Carolette Wright	337-491-2804
SWRO	Calcasieu	Carolette Wright	337-491-2804
SWRO	Vernon	Carolette Wright	337-491-2804



LDEQ REGIONAL OFFICES

ACADIANA REGIONAL OFFICE	Parishes Served
<p>Regional Manager: Rhonda McCormick</p> <p>111 New Center Drive Lafayette, La. 70508 Phone: (337) 262-5584 Fax: (337) 262-5593</p> <p>email: aroadmin@la.gov</p>	<p>Acadia, Evangeline, Iberia, Lafayette, St. Landry, St. Martin, St. Mary, Vermilion</p>
<p>Kisatchie Central Office (Located in the Acadiana Regional Office Service Area)</p> <p>2800 S. MacArthur Drive, Suite A Alexandria, LA 71301 Phone: (318) 487-5656 Fax: (318) 487-5927 email: kcroadmin@la.gov</p>	<p>Avoyelles, Catahoula, Concordia, Grant, LaSalle, Rapides</p>
CAPITAL REGIONAL OFFICE	Parishes Served
<p>Regional Manager: April Wallace</p> <p>602 N 5th Street Baton Rouge, LA 70802 Phone: (225) 219-3017 Fax: (225) 219-3695</p> <p>email: croadmin@la.gov</p>	<p>Ascension, Assumption, East Baton Rouge, East Feliciana, Iberville, Livingston, Pointe Coupee, St. Helena, St. James, St. Martin, Tangipahoa, West Baton Rouge, West Feliciana</p>
NORTHEAST REGIONAL OFFICE	Parishes Served
<p>Regional Manager: Casey Head</p> <p>508 Downing Pines Road West Monroe, La. 71292 Phone: (318) 362-5439 Fax: (318) 362-5448</p> <p>email: neroadmin@la.gov</p>	<p>Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, West Carroll, Winn</p>



LDEQ REGIONAL OFFICES

NORTHWEST REGIONAL OFFICE	Parishes Served
<p>Regional Manager: Mark Juneau</p> <p>1525 Fairfield, Room 520 Shreveport, La. 71101-4388 Phone: (318) 676-7476 Fax: (318) 676-7573</p> <p>email: nwroadmin@la.gov</p>	<p>Bienville, Bossier, Caddo, Claiborne, De Soto, Natchitoches, Red River, Sabine, Webster</p>
SOUTHEAST REGIONAL OFFICE	Parishes Served
<p>Regional Manager: Jeff Leonick</p> <p>201 Evans Road, Building 4, Suite 420 New Orleans, LA 70123-5230 Phone: (504) 736-7717 Fax: (504) 736-7702</p> <p>email: seroadmin@la.gov</p>	<p>Jefferson, Orleans, Plaquemines, St. Bernard, St. Charles, St. Tammany, Terrebonne, Washington</p>
<p>Bayou Lafourche Office</p> <p>(Located in the Southeast Regional Office Service Area)</p> <p>125 Barataria St. Lockport, LA 70374 Phone: (985) 532-6206 Fax: (985) 532-9945</p>	<p>Lafourche, St. Charles, St. John the Baptist, Terrebonne</p>
SOUTHWEST REGIONAL OFFICE	Parishes Served
<p>Regional Manager: Chrissie Gubancsik</p> <p>1301 Gadwall Street Lake Charles, LA 70615 Phone: (337) 491-2756 Fax: (337) 491-2682</p> <p>email: swroadmin@la.gov</p>	<p>Allen, Beauregard, Calcasieu, Cameron, Jefferson Davis, Vernon</p>



Single Point of Contact

Notification Procedures and Requirements

The following are the procedures used for reporting any spills or releases to the Single Point of Contact (SPOC) Hotline:

Requirements for Emergency Notification: (LAC 33:I.3915)

For Emergency incidents, as defined in (LAC 33:I.3915), call the Louisiana State Police (LSP) Hazardous Material Hotline at (225) 925-6595 as soon as possible within the first hour of the emergency. A call to the LDEQ does not qualify as Emergency incident notification. However, a written notification report by the facility to the LDEQ is still required within seven calendar days after the initial reporting to the Louisiana State Police.

Requirements for Non-Emergency Notification: (LAC 33:I.3917)

In the event of an unauthorized discharge that exceeds a reportable quantity specified in Subchapter E of LAC 33:I. Chapter 39 but does not cause an emergency condition, call the LSP Hazardous Material Hotline at (225) 925-6595 within 24 hours after learning of the discharge.

Requirements for Notifying the Department: (LAC 33:I.3923)

Permit excursions, exceedances, and any other conditions that do not fall under one of the two conditions above may be reported to SPOC by one of the three ways below:

1. A verbal notification may be made by calling SPOC at (225) 219-3640 or (225) 342-1234. The SPOC phone lines are manned during working hours (M-F, 8:00 AM - 4:30 PM). If calls are made after hours, leave a voice mail.
2. Reports may also be made by use of the Online Incident Reporting system available on the LDEQ website at <https://deq.louisiana.gov/>. Simply follow the onscreen instructions and complete the necessary fields. The onscreen user will receive a summary of the notification along with a confirmation tracking number, which can be printed as a record of the notification.

Written Notification Procedures: (LAC 33:I.3925)

Written reports (LAC 33:I.3925) should be mailed to:

Louisiana Department of Environmental Quality
Post Office Box 4312
Baton Rouge, LA 70821-4312
ATTENTION: Office of Environmental Compliance - SPOC
"UNAUTHORIZED DISCHARGE NOTIFICATION REPORT"

The Written Notification Report may be emailed to the Louisiana Department of Environmental Quality, Office of Environmental Compliance, Single Point of Contact at: writtennotificationldeq@la.gov

Information Needed for Reporting Releases

When contacting SPOC about releases, please have the following information available:

- Your name and the name of your company
- The mailing address of your company
- The telephone number(s) where you can be reached
- The parish where the incident occurred
- The name of the responsible party
- The LSP Hazardous Material Hotline Incident Number
- The physical address/location of the incident
- The date that the release occurred
- The times when the release began and ended
- The product released and an estimated amount
- Description of how the product was released, along with any information on remedial actions
- Directions on how to reach the incident location

Information Needed for Permit Excursions

When contacting SPOC about permit excursions, please have the following information available:

- Your name and the name of your company
- The permit number

- The physical address/location of the excursion
- The mailing address of your company.
- The name of the responsible party
- The telephone number(s) where you can be reached
- The name of the receiving water(s)
- The parish where the incident occurred
- The date of the excursion
- The outfall number (ex. 001, 002, etc.)
- The parameter exceeded
- The permitted limit on the exceeded parameter
- The reported value of the parameter
- Reason for the excursion
- Steps taken to prevent future occurrences

Closing "Courtesy Notifications" to the LDEQ (LAC 33:I.3917, 3919, 3923, and 3925)

If a reporting entity calls the LSP Hazardous Materials Hotline at (225) 925-6595 to report an unauthorized discharge that may exceed a reportable quantity (RQ) but which does not cause an emergency condition, the LSP will notify the LDEQ. Where the reporting entity subsequently confirms that the discharge did not exceed an RQ (and thus non-emergency notification to the LDEQ was not required under LAC 33:I.3917), the reporting entity may close this matter with the LDEQ¹ by providing an online SPOC incident report (see, LAC 33:I.3923.A.1). In the online incident report, the reporting entity must:

- Provide the LSP Hazardous Material Hotline Incident Number.
- Identify the material discharged.
- Provide an estimate of the amount of material discharged.
- Describe the actions taken, or being taken, to stop the unauthorized discharge and recover the material discharged.
- Describe how any recovered material was properly managed and disposed of.

¹ Provided that the unauthorized discharge was not otherwise reportable to the LDEQ under LAC 33:I. Chapter 39 (e.g., unauthorized discharge caused an emergency condition, resulted in groundwater contamination, etc.).

Unless otherwise notified by the LDEQ, no additional action or follow-up written report under LAC 33:I.3925 is required to close this matter with the LDEQ. The submittal of the online report shall be deemed a certification that the release did not exceed the RQ and did not cause an emergency condition as provided in LAC 33:I.3915.

Any questions should be directed to the LDEQ, Office of Environmental Compliance, SPOC Section at spoc@la.gov.



Guidance for Segregation of Curbside Debris and Debris Management

Curbside segregation of debris and waste should be sorted by the resident into piles in the following categories for collection as a result of a natural disaster or catastrophic event:

Electronic Debris - devices or components that contain one or more circuit boards and are used primary for data transfer or storage, communication, or entertainment purposes including but not limited to the following:

- Desktop and laptop computers including monitors, keyboards, etc.
- Copying machines
- Scanners
- Printers
- Radios and Stereos
- Televisions
- Camcorders
- Video Cassette Recorders (VCRs)
- Compact Disc Players
- Digital Video Disc Player (DVDs)
- MP3 players
- Telephones (including cellular and portable telephones)

Emergency C and D Debris - construction and demolition debris generally considered not water-soluble including but not limited to the following:

- Metal
- Concrete
- Brick
- Asphalt
- Roofing materials (shingles, sheet rock, plaster)
- Lumber from a construction, remodeling repair renovation, or demolition project that is authorized by the government to be necessary for a disaster

Household Hazardous Waste (HHW) - waste that can catch fire, react, explode, or is corrosive or toxic that is generated by individuals on the premises of a residence for individuals (a household) and composed primarily of materials found in the wastes generated from homes. Wastes generated by commercial/industrial establishments that appear to be the same as household waste are not considered HHW and must follow state/federal hazardous waste regulations. Examples of HHW include, but are not limited, to the following:

- Paints
- Cleaners
- Oils
- Batteries
- Pesticides

Metals – (or scrap metals) are bits and pieces of metal parts that may be combined together with bolts or soldering which when worn or superfluous can be recycled. Examples of metals include, but are not limited, to the following:

- Bars
- Turnings
- Rods
- Sheets
- Wire
- Metal pieces

Vegetative Debris – vegetative matter resulting from landscaping, maintenance, or right-of-way or land-clearing operations. Examples of vegetative debris include, but are not limited, to the following:

- Trees and shrubbery
- Leaves and limbs
- Stumps
- Grass clippings
- Flowers

White Goods – discarded domestic appliances including, but not limited to, the following:

- Refrigerators and freezers
- Freestanding ice machines
- Ranges
- Built-in stove surface units and oven units

- Washers and dryers
- Air conditioning and heating units
- Water heaters

White goods do not include small household appliances, such as, stand mixers, toasters, blenders, etc.

Woodwaste – examples of woodwaste include, but are not limited to the following:

- Wood residue
- Cutoffs
- Wood chips
- Sawdust
- Wood shaving
- Bark
- Wood refuse
- Wood-fired boiler ash
- Wood ash
- Plywood or other bonded materials that contain only polyurethane, phenolic-based glues, or other glues that are approved specifically by the administrative authority
- Uncontaminated, un-treated, or un-painted lumber/wooden pallets

For more information or additional questions regarding the segregation of curbside debris and debris management, please refer to the attached *Comprehensive Plan for Disaster Clean-Up and Debris Management* or contact the LDEQ's Office of Environmental Services, Waste Permits Division at (225) 219-3386.

Attachment A

Comprehensive Plan for Disaster
Clean-up and Debris Management

