

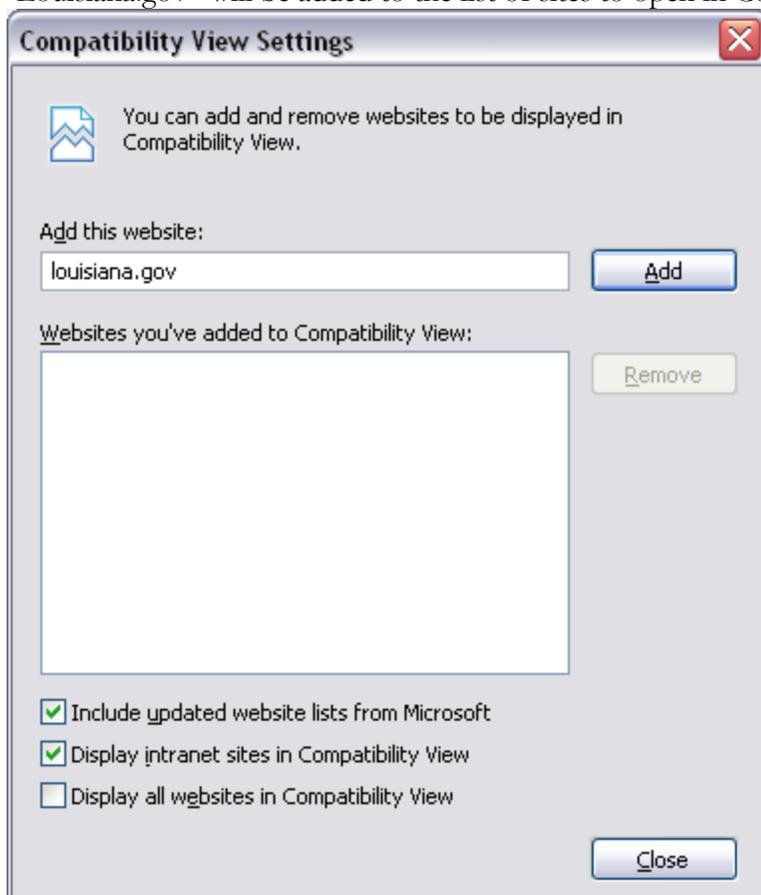
Compatibility with Internet Explorer 8

Users with Internet Explorer 8 may experience problems while working in ERIC. For example, the “Download Inventory” link may not work. There are several options you can use to be able to download your inventory.

1. Enable Compatibility View on the address bar:
 - a. Open your Internet Explorer browser and click on the icon that is circled in red below, next to the refresh icon.



2. Add louisiana.gov to the list of websites to display in Compatibility View. Using this option will open our website in Compatibility View every time without having to use option 1 above each time.
 - a. Open Internet Explorer and select Tools then Compatibility View Settings. You will see the window below pop up.
 - b. Type “louisiana.gov” in the “Add this website” bar and then click Add.
 - c. Click “Close”
 - d. “Louisiana.gov” will be added to the list of sites to open in Compatibility View



- e. If you do not see “Tools”, right mouse click next to the tabs in Internet Explorer and select “Menu Bar.” You should then see “Tools.”



3. Right mouse click on the “Download Inventory” link and select one of the following:
- Open
 - Open in New Tab
 - Open in New Window
 - Save Target As