

SECTION 11: MOTORIST COMPLIANCE ENFORCEMENT PROGRAM OVERSIGHT

11.1 ENFORCEMENT OVERSIGHT/QUALITY ASSURANCE (QA)

Enforcement oversight is shared between the administrative authority and the DPS. The enforcement program is audited regularly and follows effective program management practices, including adjustments to improve the program when necessary. A QA program has been implemented to ensure effective overall performance of the enforcement system. QC procedures have been implemented to instruct individuals in the enforcement process regarding how to properly conduct their activities. The QA and QC programs include, but are not limited to, the following: (1) establishment of written procedures for personnel directly engaged in I/M enforcement activities; (2) establishment of written procedures for personnel engaged in I/M document handling and processing; (3) a determination of enforcement program effectiveness through periodic audits of test records and program compliance documentation; (4) enforcement procedures for disciplining, retraining, or removing enforcement personnel who deviate from established requirements; and (5) the prevention of fraudulent procurement or use of inspection documents.

11.2 ENFORCEMENT OVERSIGHT/QUALITY CONTROL (QC)

The use of bar code scanners and optical character readers to scan vehicle identification numbers (VINs) and drivers' licenses is utilized to facilitate the accuracy of critical test data. If manual entry of the VIN is necessary, redundant data entry is required to ensure VIN accuracy. To ensure proper gas cap integrity testing, a gas cap calibration test is required by each test analyzer every twenty-four (24) hours.

The inspection certificates used are designed to prevent counterfeiting. Enforcement personnel are trained to recognize fraudulent certificates. The DPS currently has a program in place to find counterfeit certificates and prosecute those making, processing, or selling them. An effective method of tracking inspection certificate distribution is also in place. The DPS maintains a record of all inspection certificates that are voided at each inspection facility. During station audits, the DPS auditors check for numerically sequential usage of inspection certificates. Inspectors must account for every missing, lost, or stolen inspection certificate.

LAC 55:III.Chapters 7 and 8 (Appendix F) is revised and updated as needed to meet program requirements. The administrative authority and the DPS have audit procedures in place for monitoring MVI Stations.

11.3 COMPUTERIZED TESTING

The administrative authority has established a Vehicle Inspection Database (VID) to be used in characterizing, evaluating, and enforcing the program. Inspection data is collected electronically from each station in real-time and stored in the VID. The data is monitored on a constant basis by the administrative authority. The administrative authority also samples the fleet as a determination of compliance through sticker enforcement surveys and roadside pullovers. Roadside sampling consists of a Visual Anti-Tampering test and a Gas Cap Integrity test for all vehicles sampled and an OBD test on applicable vehicles subject to diagnostic testing. The administrative authority compares the VID to the vehicle registration database routinely to evaluate program effectiveness.