

Case Studies

In 1992, Glenn Lege began his company in Vermilion Parish mainly serving the agricultural community. It wasn't long before that business expanded into civil construction. In 2003, he bought an existing paving and drainage company in Lafayette Parish and began constructing subdivisions and commercial sites. His company has grown and now requires a permit for a new hot mix asphalt plant in the northern portion of Vermilion Parish.

The company's engineer, Elray Schexnaider, contacted Mike Savoy, SB/SCAP engineer, requesting his assistance in the permitting process. *"Mr. Savoy has been extremely helpful and knowledgeable in preparing our application. We have been very pleased with the personal attention he has given us. Without his help, we would not have been as far along as we are in the process. We would like to thank Mr. Savoy and DEQ for offering such a great service to us and to our state,"* said Mr. Schexnaider.

Our **Commitment** is to the highest level of professionalism and to treat every client with respect and confidentiality to the extent allowed by law.

Our **Vision** is to make environmental compliance and pollution prevention assistance and information available to every small business and small community in Louisiana that can benefit from it.

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Louisiana Department of Environmental Quality Small Business/Small Community Assistance Program



The SB/SCAP staff (L to R) Front row: Diane Hewitt, Patricia Rogers. 2nd row: Patrick Deviller, Loni Gaudet. 3rd row: Larry Lashley, Beth Altazan-Dixon, Yanfu Zhao. 4th row: Mike Savoy, Wally Bounds, Felesha Jett, Markle Farber.

2005 Annual Report

Directory of Engineers & Environmental Scientists

Baton Rouge, DEQ Headquarters

Yanfu Zhao, Engineer Manager of the SB/SCAP..... (225) 219-3258

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Lake Charles, LA 70615

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Mike Savoy, Environmental Chemical Specialist

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Shreveport, LA 71101-4388

Northeast Regional Office (318) 362-5443

Cynthia Clark, Environmental Scientist

1832 Hwy 546

West Monroe, LA 71292-0442

Case Studies



(L to R) Mr. Randy Rogers, employee, Mr. Glenn Lege, Owner, and Mr. Elray Schexnaider, engineer, at the Glenn Lege Construction Co., Inc., Youngsville, LA.

Glenn Lege Construction Company, Inc., Youngsville, LA

Operations: Asphalt paving - streets, drainage, earthwork, and commercial sitework

Number of Employees: 70-75

SIC Code: 1799

Number of Point Sources: 2

Case Studies



Larry Lashley, SB/SCAP engineer with Ms. Charlotte Graham, Office Manager for Tri State Sand & Gravel, LLC, in Haughton, LA.

Tri State Sand & Gravel, LLC, Haughton, LA

Operations: Sand and Gravel; Forest Hill Subdivision

Number of Employees: 25

SIC Code: 1442, 4952

Number of Point Sources: 3

Ms. Graham is the Office Manager for Tri State Sand and Gravel, LLC, which operates both a sand and gravel operation near Sibley, LA and a residential subdivision in Haughton, LA.

Larry Lashley, SB/SCAP engineer, has assisted Ms. Graham with the DEQ air and water permits at both operations over the last several years. Most recently, Lashley provided information on the required LPDES water permit filings for the subdivision. Ms. Graham commented: *“I rely on Mr. Lashley’s help and I keep his contact information up front on my calendar so it will be readily available in case I need it.”*



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From the Manager



Yanfu Zhao, P.E.
Manager

Year 2005 has been a year of changes for the DEQ's Small Business/Small Community Assistance Program. Mr. Dick Lehr retired in March after 12 years with the program. I joined the program in June as the new Engineer Manager. Ms. Felesha Jett left the program in October to work for an engineering firm in New Orleans.

The program's scope of services has expanded to include assisting small communities with complex environmental regulations that apply to them. Five new positions are

being added to the program to accommodate the additional services. These positions will be domiciled in the regional offices throughout the State. The new personnel will be acting as Regional DEQ ambassadors and bring full customer service to the region. A new name for the program was created to reflect the new changes in the program's scope of services: "*Small Business/Small Community Assistance Program (SB/SCAP)*." The Environmental Scientists visit newly permitted entities to make sure they understand their obligations for record-keeping and reporting, and assist small municipalities with compliance issues before enforcement action becomes necessary.

"A tale of two storms" - Louisiana lived through two horrific hurricanes this year: Katrina and Rita. These two disasters created an unprecedented national catastrophe disrupting lives, businesses, jobs, schools, hospitals, living conditions, and the entire economy of the state.

DEQ headquarters hosted the unified command post for several federal agencies including EPA and the Coast Guard in the wake of Katrina. DEQ Secretary Mike McDaniel issued an amended Declaration of Emergency and Administrative Order in early September to accommodate the impacted areas. During the aftermath of Hurricane Katrina, the SB/SCAP staff was assigned to work at the FEMA's Command Center, the Office of Emergency Preparedness, the Civil Air

Case Studies



Ms. Goldie Walker, owner, Country Corner Service Station and Convenience Store, Franklinton, LA

Country Corner, Franklinton, LA

Operations: Service Station and Convenience Store

Number of Employees: 2

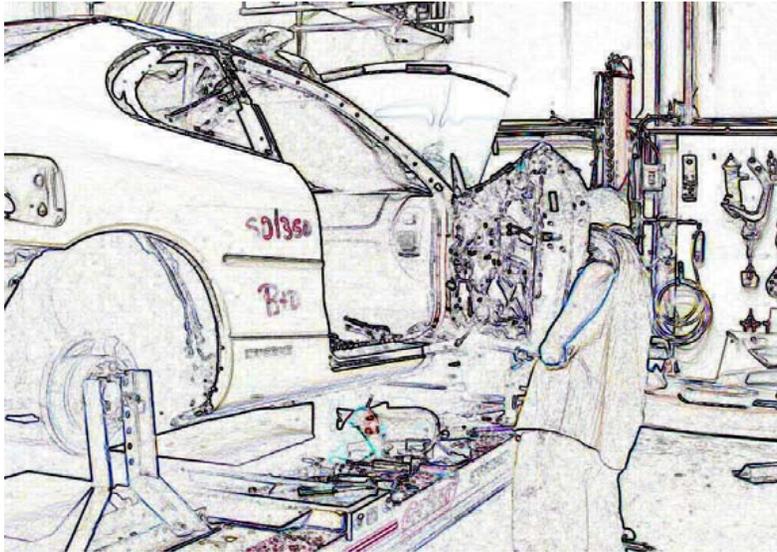
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Regulatory Program: UST

Ms. Goldie Walker Runs Country Corner Service Station and Convenience Store in Franklinton, LA. When Hurricane Katrina passed through the area in late August 2005, the facility lost power and suffered wind and water damage. Among the items lost were underground storage tank gauging tables and inventory management forms. Ms. Walker's son, Jerome, had attended a UST training session in August, and he realized that in order to remain in compliance with regulations, the gauging tables and inventory management forms must be replaced, and he requested assistance.

DEQ SB/SCAP personnel contacted the tank manufacturer who promptly faxed the gauging tables. In addition, new blank inventory management forms were provided. Within four days of the request, SB/SCAP personnel delivered the forms to Country Corner.

Ms. Walker said, "*The assistance was very much appreciated because my son and I place a high priority on environmental compliance. Katrina interrupted our business for a while, but we are back now.*"



Case Studies for 2005

From the Manager

Patrol flying mission trips to and from the City of New Orleans, and with DEQ's surveillance team. The SB/SCAP staff attends parish meetings concerning relief efforts in southern Louisiana.

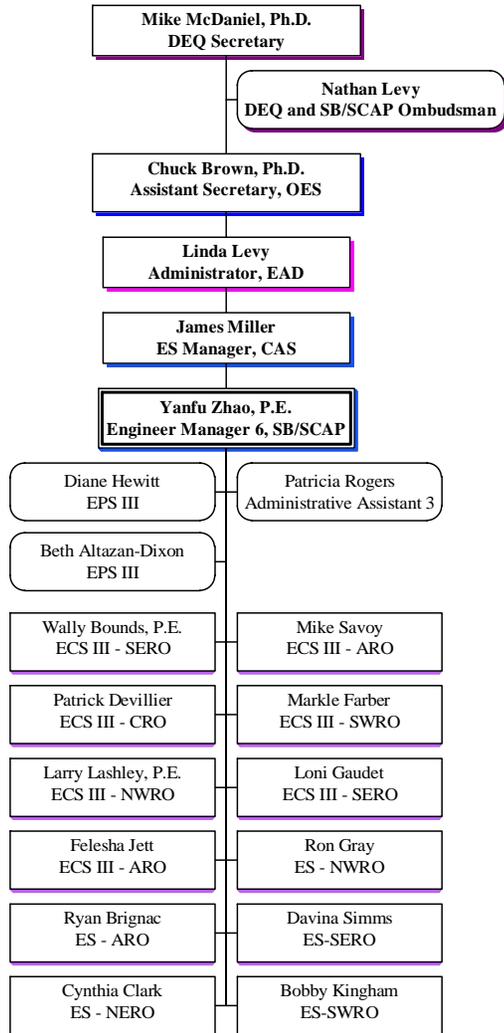
A new database was created this fall in Microsoft Access as the original database was no longer compatible with the network system and had to be replaced. After many months of diligence and hard work, the SB/SCAP converted the Paradox tracking system into the new Access tracking database. This database was launched in mid-October and will be used to comprehensively track and report all of the activities of the SB/SCAP. James Miller, Environmental Scientist Manager, with the assistance of Beth Altazan-Dixon accomplished this monumental task.

Patrick Devillier, Wally Bounds, and Felesha Jett assisted the Air Permits Division with a backlog of Standard Oil and Gas Activity permits from April through July at the request of Dr. Brown, Assistant Secretary of the Office of Environmental Services. The engineers completed a total of 149 permit reviews and issuances.

In the year 2006, we will continue to place efforts and resources into assisting small businesses and communities in ways that benefit both them and the environment. We will promote our program more proactively through the various outreach activities. We will provide training classes and seminars to educate small businesses and communities in a joint effort with other DEQ staff. We will also advocate and facilitate the use of less burdensome permitting approaches for small business through the rulemaking process.

Organizational Chart

DEQ's Office of Environmental Services
 Environmental Assistance Division
 Compliance Assistance Section
 Small Business/Small Community Assistance Program



Small Business Ombudsman



Nathan Levy
DEQ Ombudsman

The DEQ Ombudsman is appointed to receive and investigate complaints made by citizens regarding abuses of discretion or arbitrary or capricious acts of the agency. The Ombudsman takes and addresses a small business's complaint, and determines through a careful evaluation of all available information, if the complaint has merit, and then makes a recommendation to the Deputy Secretary.

Contact:

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Toll Free: 800-259-2890

Fax: 225-219-3971

LDEQ - Office of the Secretary

Physical Address: 602 N. 5th St., Baton Rouge, LA 70802

Mailing Address: P. O. Box 4301, Baton Rouge, LA 70821-4301

Email: nathan.levy@la.gov

Compliance Advisory Panel (CAP)

Mr. Yanfu Zhao gave a presentation on the program and its expanded scope of service to include small communities. Nathan Levy gave a report on the Ombudsman's responsibilities to small businesses. DEQ Attorney O.C. Smith was invited to discuss the State Code of Ethics to the panel.

Mr. Andrew Guinn, Sr. was elected chair for the CAP.



Ms. Kaster, retiring CAP Chair, was presented a plaque of appreciation for her years of service from 1997 to 2004 by Ms. Levy at the close of the meeting.



DEQ Attorney O. C. Smith addressed the CAP on the State Code of Ethics.

History

The DEQ's Small Business Assistance Program was created by the Louisiana Legislature in 1992 in response to the mandated federal Clean Air Act Amendments of 1990 (Section 507) and in accordance with Louisiana R.S. 30:2060 N.(6). The program has assisted thousands of small businesses throughout its 13 years of operation. It operates within the Environmental Assistance Division of the DEQ's Office of Environmental Services.

Governor Edwin W. Edwards submitted the DEQ's State Implementation Plan to the EPA Region VI which granted final approval in June, 1994. Funding is fee-based as allowed for under Title V of the 1990 CAAA.

The SB/SCAP technical staff is one of three components of this program, the other two being the State Small Business Ombudsman (SBO), and the Compliance Advisory Panel (CAP).

When the Governor's Office of Permits (GOP) was abolished in 1996, the DEQ assumed responsibility for the Ombudsman's appointment. The Ombudsman acts as an advocate on behalf of small businesses as it relates to environmental issues.

The CAP is composed of eight small business owners and representatives appointed by the governor, the state legislature, the DEQ, and the Department of Economic Development (DED). The panel oversees the program and reviews technical documents for small businesses.

In July 2000, the program expanded into a multimedia program to address air, hazardous and solid wastes, waste water discharges, and other environmental regulatory compliance issues under the direction of the DEQ Secretary.

The legislature approved five new positions in 2005 to expand the program's scope of services to include small communities and municipalities with complex environmental issues. The name of the program has changed to reflect the added assistance: "*Small Business/Small Community Assistance Program (SB/SCAP).*"

SB/SCAP's Role

The services provided by the SB/SCAP staff to small businesses include:

- Assisting in understanding complex federal and state regulations in all environmental media and providing advice on how to comply with them;
- Assisting in understanding the rights and obligations of small businesses as they apply to regulations;
- Identifying emission sources and pollutants;
- Estimating emissions at each source for inventory questionnaires;
- Preparing environmental permit applications and exemptions; and
- Developing pollution prevention plans.

A new scope of services was added to the function of the program in July, 2005 to include assistance to small communities and municipalities with environmental issues.

Five new positions were added to the program. The environmental scientists can visit regulated entities, conduct site reviews, and identify potential compliance issues, review permit requirements with permittees, and establish communication. In addition to these services, the environmental scientists provide support and resources to the Community Industry Relations Group to help identify community leaders and environmental justice issues in areas of concern throughout the region.

Mission

To provide environmental regulatory assistance to small businesses and to provide environmental regulatory information to small communities.

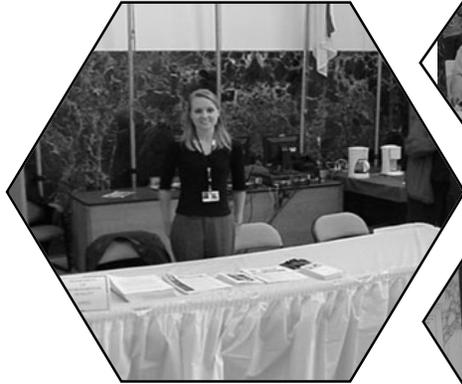
Compliance Advisory Panel (CAP)



CAP Members from left to right: Mr. Andrew Guinn, Sr. (small business owner and Chair), Ms. Linda Levy (DEQ Administrator for Environmental Assistance Division), Ms. Pam Kaster, Mr. Frank Kean (retired small business owner), and Dr. Ed Overton (LSU Institute for Environmental Studies). Not shown are: Mr. Pat Witty, Louisiana Economic Development, Mr. Charles Smith and Mr. Steve Ayers (small business owners).

The CAP for the DEQ's Small Business/Small Community Assistance Program met in September, 2005, at the DEQ headquarters in Baton Rouge. Members of the CAP are Mr. Andrew Guinn, Sr. and Mr. Frank Kean, appointed by the Senate President, Ms. Pam Kaster and Dr. Ed Overton appointed by the Governor, Mr. Charles Smith and Mr. Steve Ayers appointed by the Speaker of the House of Representatives, Ms. Linda Levy, Administrator for DEQ's Environmental Assistance Division, designated by the DEQ Secretary, and Mr. Pat Witty, Louisiana Economic Development, as ex officio. Also in attendance were Mr. Nathan Levy, Small Business Ombudsman, Mr. Yanfu Zhao, engineer manager for the SB/SCAP, and the staff of the SB/SCAP, who introduced themselves to the panel.

Activities for 2005



Davina Simms, Environmental Scientist, at the DEQ's SB/SCAP table in the lobby of City Hall in New Orleans, LA, December, 2005.



"Rebuild New Orleans"

The New Orleans Health Department - Division of Environmental Health sponsored a Safety Workshop in the lobby of the New Orleans City Hall, December, 2005. DEQ and Dept. of Health and Hospitals participated in the workshop by distributing handouts and answering questions from the attendees returning to their homes in New Orleans. DEQ's SB/SCAP provided information on permitting for rebuilding, and health and safety. A "Toys Give-Away" program was presented for the children from the devastated areas of the city of New Orleans.

Highlights of Year 2005

Technical Assistance:

Permit applications completed: 211, Assists: 2,085, Site visits: 550, Phone calls: 1,003, Hotline calls: 16, Letters, email and faxes: 310, Standard Oil and Gas Permit Applications (SOGAs) completed: 149

Presentations: 12

Workshops, Conferences, Seminars, and Meetings attended: 156

Publication and Distribution:

Printed and distributed 5,125 quarterly newsletters; published the 2005 annual report and the 2006 Dry Cleaner and Small Business Reporting Calendars on the SB/SCAP's web page on the DEQ web site; distributed approximately 1,000 general brochures.

Interviews:

Radio: Interviews with KAOK 1400 Super Talk in Lake Charles, LA on environmental issues, litter, and pollution.

Television: Interviewed on how the SB/SCAP can help women business owners at the Women's Small Business Expo. The Expo aired on Metro Channel 21, Baton Rouge, LA during month of December.

Outreach Activities:

- Attended the DEQ's Hazardous Waste Report Workshops around the State, Jan., 2005
- Assisted with DEQ's Underground Storage Tank training session throughout the State, Mar.-Dec., 2005
- Attended the Southwest Drycleaners Association Convention in Baton Rouge, LA and gave a presentation on state compliance rules, Mar., 2005
- Judged the DEQ's Pollution Prevention (P2) Award applicants and attended DEQ's Environmental Leadership Program, Baton Rouge, LA, Mar., 2005
- Attended Environmental Regulations Compliance Conference in Alexandria, LA, Mar., 2005
- Participated in DEQ's Annual Conference on the Environment in Lafayette, LA, Mar., 2005

Highlights of Year 2005

Outreach Activities Continued:

- Participated in Entergy's Annual Community Grant Review in Baton Rouge, LA, Jun., 2005
- Participated in the 2005 SBO/SBAP National Conference in Biloxi, MS, Jun., 2005
- Served duty with FEMA Command Center; Office of Emergency Preparedness; Civil Air Patrol; and DEQ's surveillance team during aftermath of hurricanes Katrina and Rita, Sept.-Oct., 2005
- Assisted with the Household Hazardous Waste Collection Day in Shreveport, LA, Sept., 2005
- Attended and manned a booth at Senator David Vitter's Forum in Baton Rouge, LA, Oct., 2005
- Attended the Women's Small Business EXPO and hosted a booth in Baton Rouge, LA, Oct., 2005
- Attended and manned a booth at the 2005 Neighborhood Leadership Conference in Shreveport, LA, Oct., 2005
- Attended debris meetings in New Orleans, LA, Oct.-Nov., 2005
- Participated in the Back to Business Forum in Belle Chasse, LA, Oct., 2005
- Participated in the Louisiana burn site operation review meetings for construction debris/woody wastes in the southeast region of the State, Oct., 2005
- Represented DEQ Southwest Regional Office on environmental issues at the Emergency Operation Center for Hurricane Rita cleanup operations with parish officials in Lake Charles, LA, Oct.-Nov., 2005
- Participated and manned a booth at the Louisiana Business & Technology Expo in Baton Rouge, LA, Nov., 2005
- Participated and hosted a table at the Society of Louisiana Certified Public Accountants and Hibernia National Bank Seminar in Baton Rouge, LA, Nov., 2005
- Attended parish meetings with residents and parish officials concerning debris cleanup in southern Louisiana, Nov.-Dec., 2005
- Manned a booth and provided information to attendees at the Safety Workshop sponsored by New Orleans Health Dept., New Orleans, LA, Dec., 2005

Activities for 2005



A panel of speakers (shown from Left to right) Diane Pfadenhouer, attorney (employee relations), Vince Liuzzo, TMA Chapter Public Relations Chair, and Dan Dooley, Certified Turnaround Professional (CTP), participated in the Louisiana Department of Economic Development's Business Recovery Workshop held at the Louisiana State University Lod Cook Alumni Center in Baton Rouge, LA in December, 2005.

The Louisiana Dept. of Economic Development hosted a series of procurement and business recovery workshops around the state. The Turnaround Management Association (TMA) workshop was co-sponsored by the Louisiana Small Business Development Center and the Baton Rouge Area Chamber. Patrick Devillier, SB/SCAP engineer, attended this **Business Recovery Workshop** and networked with attendees explaining the SB/SCAP program and distributed brochures of the program. The speakers and discussion leaders are seasoned corporate renewal professionals who have volunteered their time and expense to launch this new public service program from the TMA.

Some of the topics were "The Five Stages of the Turnaround Process and What Chapter 11 Can and Cannot Do," "Dealing with your Banker and Your Debt," "Strategic Planning," "Employee Retention and Other Issues." A time was scheduled for small group discussion and for general questions and answers.

Activities for 2005



(Left to right) Mike Savoy, engineer, Trevor Telles, Environmental Scientist, and Yanfu Zhao, Engineer Manager, participated in the 23rd Annual Louisiana Business & Technology Expo in Baton Rouge, LA at the new Baton Rouge River Center in November, 2005.



Engineer Patrick Devillier (left) visits with attendees at the SB/SCAP booth.

The **23rd Annual Louisiana Business & Technology Expo** is the largest business-to-business trade show and featured 200-plus businesses and organizations from across the Gulf South. The SB/SCAP participated in the Expo by hosting a booth.

Comments from Customer Surveys

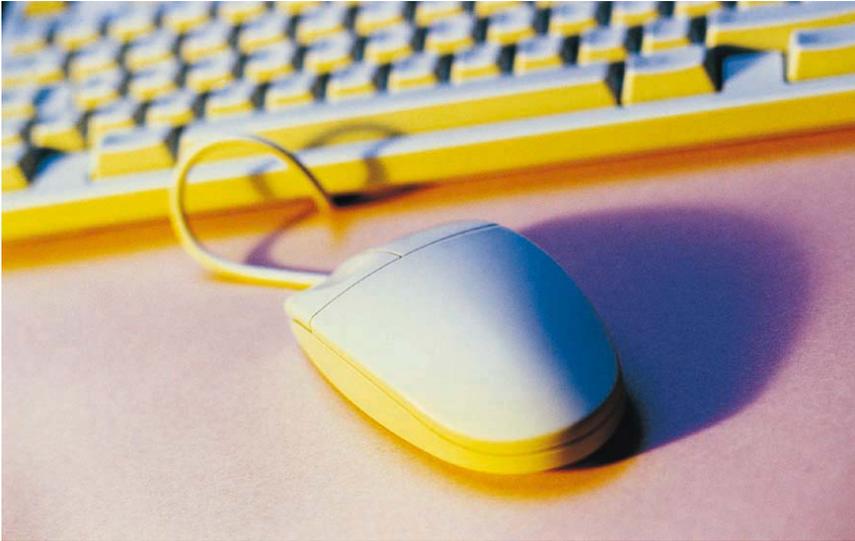
- “We were completely satisfied with the efficiency of Ms. Jett.”
- an import business
- “Mr. Farber provided some excellent suggestions, specific to our situation.”
- a building component business
- “I felt that Mr. Mike Savoy did all that he could and with a positive and personal response. You could not ask for anything more.”
- a drydock company
- “By accident, we were introduced to Mr. Pat Devillier, and only then did we receive organized, knowledgeable help.”
- a bait shop
- “Ms. Gaudet was very helpful and answered all questions.”
- a home builder company
- “Mr. Bounds did a great job and I would recommend him to our companies.”
-an amphibious equipment company
- “Larry Lashley provided us with assistance in a timely manner.”
- a construction company

Other general comments from clients about the program:

- “I feel your program is in place.”
- “Thank you, thank you, thank you. Could not have completed permit application without this program!”
- “Wonderful people (staff) you have - always helpful.”
- “I have used your program for years.”
- “Heard about your program through the SBAP newsletter.”
- “We have used SBAP before. We always had good results.”
- “Please check in with us once in a while.”



SB/SCAP'S Web Site



The DEQ's web site is currently in a reconstruction phase. To access the new SB/SCAP's web page, go to: www.deq.louisiana.gov. The program is listed under the "programs" pull-down menu. Below are the resources available:

- Mission and Vision
- Qualifications for Assistance
- Compliance Advisory Panel (CAP)
- Ombudsman
- SB/SCAP Newsletter
- Regulations in a Nutshell
- Forms and Publications
- For SB/SCAP Assistance in your area
- EPA's Small Business Environmental Home Page
- EPA's Small Business Ombudsman
- Facility Name Change and Change of Ownership Procedures
- Per-Permit Meetings
- Resources for Small Businesses
- Annual Report
- Calendars

Activities for 2005

Linda Levy, DEQ Administrator for the Environmental Assistance Division, Yanfu Zhao, Engineer Manager, Chris Mayeux, Environmental Manager, and John Rogers, Environmental Scientist, attended the Plaquemines Parish meeting.



Wally Bounds, engineer, manned a booth at the Small Business Disaster Recovery Seminar, Baton Rouge, LA, November, 2005.

The Society of Louisiana Certified Public Accountants and Hibernia National Bank sponsored the **Small Business Disaster Recovery Seminar**, "Taking the Next Steps," in the aftermath of Hurricanes Katrina and Rita in Baton Rouge, LA, November, 2005. The seminar offered presentations on tax relief, data recovery and financial options to get businesses back on their feet. Representatives from the IRS, Louisiana Small Business Development Centers, Louisiana Departments of Revenue, Labor, and Social Services answered questions.

Activities for 2005



John Rogers, Environmental Scientist, and Chris Mayeux, Environmental Manager, DEQ, Office of Environmental Services, Environmental Assistance Division, visit with members of Plaquemines Parish impacted by Hurricane Katrina, October, 2005.



“The Plaquemines Parish, Back to Business Workshop”

was held at the Belle Chasse High School Auditorium in Belle Chasse, LA, in October, 2005. The meeting covered the vision for recovery in the disaster area of Hurricane Katrina that struck in August, 2005. Topics discussed were: an overview of business assistance for loans and assistance; insurance; and other issues on housing; public health; public safety; public utilities; and the environment. Some of the speakers at the meeting were Andy Kopplin, Chief of Staff for the Governor, Benny Rousselle, President of Plaquemines Parish, Hector Barreto, U.S. Administrator for the U.S. SBA, Don Pierson, Under Secretary of Economic Development, Brian Landry, Director of Small Business Services, Louisiana Association of Business and Industry, Donna Duhe, Director of Business Outreach, Plaquemines Parish, and Chad Brown, Deputy Commissioner of Management and Finance, State of Louisiana. The meeting was largely attended by residents and businesses in the impacted area.

Continued on next page



Activities for 2005

Activities for 2005



The National Automobile Dealers Association held their convention at the E.N. Morial Convention Center in New Orleans, LA, January, 2005. Wally Bounds, engineer, attended and manned the Federal Regulatory Outreach booth to provide information and answer questions from convention attendees.



Larry Lashley, engineer, with Sheryl Grimmer, Section Environmental Scientist, Compliance Assistance Section, Office of Environmental Services at the DEQ's Annual Hazardous Waste Report Workshop held at the La. Technical College in Shreveport, LA, January, 2005.

Activities for 2005



Engineer Patrick Devillier with visitors at the SB/SCAP booth at the Rebuilding Louisiana Forum.



Yanfu Zhao, Engineer Manager, and Engineer Felesha Jett, at the Rebuilding Louisiana Forum.



Larry Lashley, engineer, visits with an attendee at the DEQ's exhibit booth during the 2005 Fall Neighborhood Leadership Conference in Shreveport, LA in October, 2005. Information on DEQ, Ozone Action Days and other environmental materials were distributed to attendees.

Activities for 2005



U.S. Senator David Vitter and a panel of federal and state officials fielded questions from the audience at the “Rebuilding Louisiana Jobs and Small Businesses Forum,” held at the Independence Theatre Park in Baton Rouge, LA, October, 2005, during the aftermath of hurricane Katrina.

“Rebuilding Louisiana Jobs and Small Businesses” was the topic of the forum U.S. Senator David Vitter organized at the BREC Independence Park Theatre in Baton Rouge, LA in October, 2005, during the aftermath of Hurricane Katrina. Guest panelists, Ken Shumen and Eugene Cornelius with the U.S. Small Business Administration, Mike Olivier, Louisiana Secretary of Economic Development, and Mike Hirsch, Federal Emergency Management Agency representative were present to support Senator Vitter’s message and present information to the audience.

The Forum focused on bringing back jobs to the state as a top priority for recovery: rebuilding devastated buildings and infrastructure, and reviving a shattered economy. Senator Vitter said he is working to enact significant, robust tax incentives to ensure that jobs can be recreated in the area and that families can return to the state.

Many organizations and state agencies were there as well as DEQ for outreach efforts to the public.

Activities for 2005



SB/SCAP engineers



Mike Savoy, engineer, talks with Andrea Jones, DEQ Attorney, Legal Division. Ms. Jones presented a talk on the “Legal Review and Report Documentation.”



... attended an Underground Storage Tank training session to learn everything about UST regulations, how to write and report documentation, release detection requirements, data analysis and how to interpret tank and line tightness data. The training took place at Toledo Bend, LA in February, 2005.

Activities for 2005



Terry Dedon, Environmental Scientist, Office of Environmental Compliance, Surveillance, was one of the speakers at the Underground Storage Tank training session held at DEQ's Conference Center in Baton Rouge, LA, in August, 2005.

The SB/SCAP engineers attended

these training session throughout the state for additional training in UST regulations. The training sessions were required for owners and operators who failed to conduct acceptable leak detection testing on tanks and piping, which is a key provision in UST regulations. The program offered facilities a chance to pay a smaller penalty upon agreeing to correct the release detection violations within 30 days. A certificate was issued to participants attending the training class.

Activities for 2005



Engineer Felesha Jett was interviewed for later airing on the local Baton Rouge Metro TV Channel 21 of the Women's Small Business Expo held at the Holiday Inn South in Baton Rouge, LA, October, 2005.

Ms. Jett, engineer, participated in the **Women's Small Business Expo** held at the Holiday Inn South in Baton Rouge, LA in October, 2005. She was an exhibitor and representative for the DEQ's SB/SCAP program. The program aired during the month of December, 2005, on the Baton Rouge's local Metro Channel 21. Felesha was interviewed on how the SB/SCAP program could help women with a small business and what services the program provides to help them succeed by staying in compliance with state and federal environmental regulations.

Activities for 2005



Patrick Devillier, engineer, with EPA Small Business Ombudsman Karen Brown at the 2005 National Small Business Ombudsman/Small Business Assistance Conference held at the Beau Rivage in Biloxi, MS, June, 2005.



Engineers Larry Lashley (left) and Patrick Devillier represented the Louisiana Small Business Assistance Program at the National SBO/SBAP Annual Conference. Mr. Lashley served on the national planning committee for the conference.

Presentations can be viewed on-line at: www.smallbiz-enviroweb.org/sba/conf2005.html.

The **2005 National SBO/SBAP Conference** included a training session for all SBOs, SBAP staff, and the Compliance Advisory Panel members from each state to better understand their roles as assistance providers and advocates. Mr. Lashley gave a presentation on how DEQ tracks requests for assistance; and how it documents the assistance provided. Mr. Devillier's presentation described the different steps DEQ has taken to improve the process for issuing water and air permits. An important topic of discussion was the challenge of the SBAPs becoming multimedia.

Ms. Linda Levy, Administrator for the DEQ's Environmental Assistance Division, and Mr. Nathan Levy, SBAP Ombudsman, also attended the conference.

Activities for 2005



Felesha Jett, engineer, (upper photo with visitor) participated in the **DEQ's 27th Annual Waste Conference** at the Cajundome in Lafayette, LA, in March, 2005. In the bottom photo is Mona Miller, Environmental Program Analyst, with the Mail Operations, Data Management & Application Verification Section of the Environmental Assistance Division, and Beth Altazan-Dixon, Environmental Project Specialist, (far right) who helped with registration.

Activities for 2005



Engineers Patrick Devillier, and Dick Lehr, former engineer manager, in the front row, Felesha Jett and Wally Bounds in the back row, gave a presentation at the **Southwest Drycleaners Association's Annual Convention** in Baton Rouge, LA in March, 2005. Their presentation was entitled: "State and Federal Regulations in the Eight States."



Engineer Patrick Devillier, participated in the **Workforce and Economic Development Expo** held in conjunction with Nicholls State University's Career Day at the Nicholls State University's Bollinger Memorial Student Union Ball Room in Thibodaux, LA in March, 2005.

Activities for 2005



Engineer Mike Savoy (left) participated in the **Louisiana Oil Marketers & Convenience Store Association Convention** at the Cajundome in Lafayette, LA in April, 2005.

The Louisiana Oil Marketers and Convenience Store Association consists of 300-plus members who own, operate, or supply over 2,500 convenience stores, service stations, car washes and other retail motor fuel outlets and car washes in Louisiana. Mike Savoy and Felesha Jett, SB/SCAP engineers hosted a booth at the convention.