

FREQUENTLY ASKED QUESTIONS FOR EMISSION INVENTORY AND TOXIC POLLUTANT ANNUAL INVOICES

1) Can I pay by Credit Card?

- Yes, LDEQ does accept credit cards and other electronic forms of payment.
 - Credit Cards – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. The system accepts payment from American Express, Discover, and Master Card. When paying by credit card, a 2.25% service charge will be added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment
 - E-Check – Go to <http://www.deq.louisiana.gov/epay>, and enter your payment information. There is a \$1.95 service charge added to the total payment. This service charge is a fee charged by the vendor providing this service.
 - Partial Payment of Invoices cannot be made using this method of payment.
 - Applicable Late Fees will be automatically assessed using this method of payment.
 - Electronic Fund Transfers are available by contacting Monette Cleveland with LDEQ Financial Services at (225) 219-3863

2) What is this Invoice for?

- These fees are based on emissions reported to the LDEQ on the 2008 Emissions Certification Statement. Criteria Pollutant Emissions Inventory Fees per LAC 33:III.919.F and Toxic Air Pollutant Emissions Inventory Fees per LAC 33:III.5101.

3) What reporting period does this invoice cover?

- The period of emissions reported in the emissions inventory data for 2008.

4) Emission Tons are rounded to the nearest whole Ton.

5) This facility has been shut down/closed/demolished/destroyed.

- These fees are based on emissions reported to the LDEQ and certified on the 2008 Emissions Certification Statement. Fees are based on amounts reported. The fees are owed as indicated.

6) We no longer own or operate this facility.

- These fees are based on emissions reported to the LDEQ and certified on the 2008 Emissions Certification Statement. Please note when ownership changed. Fees should reflect emissions reported for the company that submitted and certified the emissions inventory.

7) The mailing address used by the DEQ to mail this invoice is incorrect.

- Please indicate the correct address on the remittance ticket and submit it with your payment.

8) The emissions reported are incorrect.

- Please contact the Air Quality Planning Section to discuss these issues:

Jackie Heber	225-219-3506	Jackie.Heber@la.gov
Jodi Alexis	225-219-3508	Jodie.Alexis@la.gov

9) For Invoicing Questions please contact the Financial Services Division

- Elizabeth Dequeant 225-219-3863 Elizabeth.Dequeant@la.gov
- Chris Auzenne 225-219-3863 Chris.Auzenne@la.gov