



For Immediate Release:

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The state of Louisiana enters contract with new bank for processing credit card payments

BATON ROUGE - The Louisiana Department of Environmental Quality (LDEQ) will transition to a new bank for the processing of credit card payments. The switch will take place at the end of the 2020 fiscal year and will be reflected on credit card payments beginning on the afternoon of June 26, 2020, and onward.

The change is a result of a change in vendor across state agencies. The state currently uses Bank of America to process credit card payment but will be transitioning to US Bank moving forward. There will be no interruption in service for LDEQ customers nor any change in invoicing or receipts. However, customers can expect to see a change in the check-out process as they will be directed to US Bank's gateway to complete the transaction.

Please note that online payments will continue to be accepted at <http://business.deq.louisiana.gov/>.

If you have any questions or concerns, please contact LDEQ's Financial Services Division at (225) 219-5337 and someone will discuss options with you.

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